

TutorVista Tutoring Models In Schools

TutorVista allows students to access tutoring services from school and home. Schools can implement this two ways: By-The-Tutor-Hour, or By-The-Student.

- A. By-The-Tutor-Hour: In this model, the school designates a lab, media center, library or other computers for tutoring at certain times. We staff a tutor for each computer and hour of operation. This model is priced by the tutor hour and there is no limit to the number of students you can work in during these hours. Tutoring is available for any of TutorVista's standard (non test-prep) subjects before, during or after school as long as the school has scheduled a tutor at that time.

Tutoring is freely available to students during the assigned hours of operation. This can be done flexibly to accommodate various subjects & grade levels. Schools may set up regularly scheduled tutoring but vary subjects and grades by computer systems, times and days students may be assigned or drop in. For example Mondays from 9AM to 12PM may have 30 English tutors available, while from 1PM to 3PM 15 Biology tutors and 15 Algebra I tutors are available, with a different subject/grade mix of tutors available Tuesdays. It is advisable, to block hours of the same grade/subject to reduce transition time between tutoring sessions. Also, if individual classes will be accessing the service at regular times, tutor continuity among students can often be maintained, and teachers will have a designated tutor pool supporting their class.

- B. By-the-Student: In this model, the school arranges for specific or all students to have access to unlimited tutoring covering all TutorVista non-test-prep subjects anytime and from anywhere, or a specific number of test-prep hours for specific students. There are two pricing options for monthly unlimited tutoring subscriptions: 1) for specific students or 2) for all students), and a separate option 3) for test-prep packaged hours for specific students.

Monthly Unlimited Tutoring Subscriptions:

1. Specific Student Unlimited Tutoring: Schools can make one-on-one tutoring available to students both in school and out (including at-home). Schools can purchase an unlimited 24x7 tutoring subscription by the month for these students (normally \$99.99/mo/student). Students can schedule sessions in any non-test-prep subject at their convenience, given tutor availability 24x7.
2. School-wide Unlimited Tutoring: Schools can make unlimited non-test-prep tutoring available to all students for a flat monthly per-student fee which is then adjusted based on actual utilization. Every student in the school can access TutorVista in school or outside school, 24x7.

Unlimited tutoring for all students in a school is priced at the start at \$3/student/month. After 2 months we see your actual usage is compared to an average "Full Time Equivalent Students" model. If your usage has been less than the average, we refund this overpayment immediately and apply it as a credit to subsequent month(s). If you have not paid as much as your FTES actual usage has been we continue at the \$3/student/month (low) rate for another two months while we make sure usage continues at that level. If it does (now, after 4 months) you start paying what you should based on actual usage. This means things in your favor are credited retroactively immediately while a lower cost vs. services rendered is not corrected until after four months and then only for the future (months 5+). This means you take advantage of things in your favor for four months or pay what you should from the start.

Test Prep Packaged Hours for Specific Students

3. TutorVista provides test preparation programs for specific students for the PSAT, SAT, ACT, and AP exams and high-stakes

state tests. Students are matched with the same top-scoring/test-prep expert throughout their learning program. Students can schedule sessions at their convenience given tutor availability and can access test-prep tutoring in school or outside. These customized programs vary in length, but are available at attractive institutional prices.

working with your students so they can communicate outside scheduled conferences.

- Continuity of Tutors – Students who will be accessing the service at the same time(s) each week for the same subject can usually be paired with specific tutors per subject to guide them through their learning plan. Tutors are also able to conference with classroom teachers for additional inputs into the needs of the students.

Instructional Alignment and Support

TutorVista provides various options for interaction between school administrators, teachers, and students and TutorVista tutors. There are several available approaches to ensure TutorVista tutoring is supporting and augmenting classroom instruction.

- Teacher/Tutor Conferencing – Teachers and tutors can schedule regular online conferences using the TutorVista's online classroom or the 3rd party Skype software's VoIP (Voice Over Internet Protocol or "internet phone") to speak and have regular exchanges concerning student needs and share performance information. As long as students from particular classrooms will be accessing the service at regular times, tutors can be earmarked for certain classes. Teachers can talk to tutors supporting their classrooms individually or as a group. To ensure tutor availability for meetings, we recommend teachers and tutors meet at regularly scheduled times convenient both for teachers and tutors once or twice each week.
- Syllabus and Curriculum Alignment – If you provide tutors with the curriculum & textbooks students use and the syllabus, the tutor can:
 - a. Review, practice & apply concepts taught that day or week in the classroom,
 - b. Check understanding through application,
 - c. Have students "explain back" problem solving methods,
 - d. Address self-identified difficulties and
 - e. Provide additional individual explanations or "spot-assistance" to students as needed.This allows the tutor to align learning with the classroom and accommodate individual needs.
- E-Mail Communication – We will provide your teachers with e-mail addresses for tutors

Accessing the Service

There are two main ways of joining a TutorVista one-on-one tutoring session in a school/computer lab environment: a) via e-mail or b) through the TutorVista Web site. TutorVista recommends you use the TutorVista Web site to access the service because of the inherent problems of using a third-party e-mail server which can sometimes delay e-mail messages. Students who are enrolled in a test-preparation course or using *TutorVistaNow* drop-in tutoring can use their user names to access the service and schedule sessions from anywhere an Internet connection is available.

- Students and administrators may open the tutoring session using an e-mailed invitation or by logging in with a user name and password at tutorvista.com and launching the tutoring session. When logging in from tutorvista.com, unique user names and passwords can be assigned to individual computer systems to make it easy for administrators or students to launch a session. A new session must usually be opened on the computer when the tutoring subject changes.

TutorVista 

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